



Integrated Prison Communication System

■ Product Introduction



A Safe Voice in Global Communications

Prison Centralized Communication & Dispatch System

tec smarts
Integration + Distribution



Billing System (Optional)

The system supports comprehensive billing and top-up functions, with user identification via PIN or RFIC/IC cards, account management, manual credits, and call billing based on rate tables.

Multifunctional Communication Tools

Supports 2-way inmate-control calls, cell block group broadcasts, real-time broadcasting, video intercom, map visualization, and facility environment monitoring, covering daily and crisis communication scenarios.

Powerful Third-party Integrated Solution

SIP-based compatibility unifies with prison devices to eliminate data silos, integrating communication, security monitoring, and dispatch into one system for seamless prison management.

Self-testing Function for Emergencies

Automatically detects device status to quickly locate faults, ensuring uninterrupted dispatch services critical for prison safety and emergency response.

Prison SIP Dispatching Platform



Multi-function Integration

Combines voice dispatching, emergency broadcast, video linkage, and alarm triggering capabilities to meet prison scenarios.

Clear & Flexible Management

Offers a clear and flexible software interface for centralized control of prison communication devices.

Wide Platform Compatibility

Fully compatible with prison communication platforms and integrates seamlessly with existing prison security infrastructure, ensuring stable operation in high-security environments.

Comprehensive Communication Features

Full call functions, supports 3-way conferences, video calls, forwarding, waiting, auto-answering for prison-specific needs.

Visually Enabled Emergency Telephone & Broadcast System



IP65

SIP

PoE

Maximum Volume
>115dB



Video-linked Collaboration

Emergency calls **trigger surveillance feeds + 1080P video intercom, enabling synced audio-visual communication**, rapid on-site assessment and seamless security coordination.

Easy Web Management

Configurable easily via intuitive browser settings, ensures hassle-free maintenance for long-term reliable operation.

Integrated Intelligent Management

Combines intercom, broadcasting, video monitoring, and information distribution on a single platform, streamlining centralized supervision of prison zones and optimizing daily security management efficiency.

Open & Compatible Architecture

Supports SIP and API interfaces, allowing flexible integration with existing prison security systems (e.g., access control, alarm systems) for hassle-free deployment and scalable expansion.

HD Audio & Video Visitation Telephones



Damage-Resistant Housing & Display

- Stainless steel or cold-rolled steel housing
- 7-inch HD LCD display
- Highly durable and damage-resistant, suitable for prison environments

Two Way HD Video & Audio Interactions

Powered by a high-performance VOIP architecture, it delivers stable, crystal-clear voice and video quality while simplifying wiring and boosting system deployment efficiency.

Full-process Secure Supervision

Supports real-time call monitoring, recording playback, and forced call disconnection, effectively mitigating potential security risks in prisons.

Strictly Controlled Family Communication

With authorization controls over phone numbers, call duration and frequency, it ensures all family calls are conducted within compliance and fully mitigates management risks.

Prison Visitation Room Telephone



Multi-Functional Visitation Calls

Supports point to point **automatic calls**, with **fingerprint/card billing** and **incoming call flashing**. Effectively prevents line mixing and misdials.

Superior Noise Reduction

With advanced noise reduction technology, it filters out ambient sounds to ensure crisp audio transmission between inmates and visitors.

Comprehensive Call Management

Supports **duration limits**, **forced disconnection** and **anomaly alerts**; enables permission-based real-time monitoring; provides recorded call storage with playback and traceability.

Prison-Grade Vandal Resistance

Featuring a 304 stainless steel and cold-rolled steel body with IK10 impact resistance, it ensures inmate-friendly operation. **Optional Full Keypad or Hotline Phone**



Thank You

Email: sales@tecsmarts.co.nz Web: www.tecsmarts.co.nz Ph: 0800 883 328