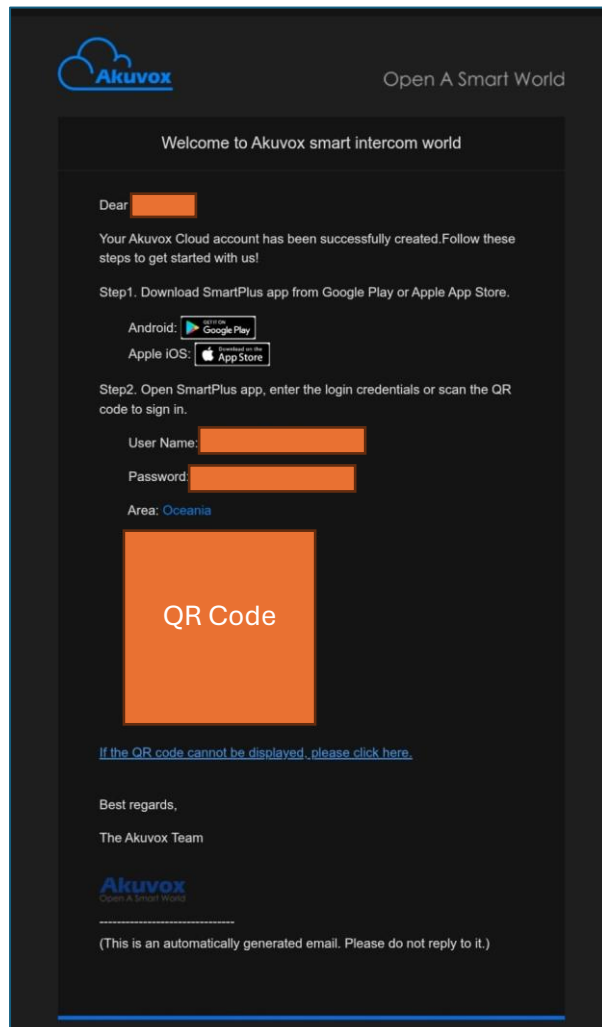


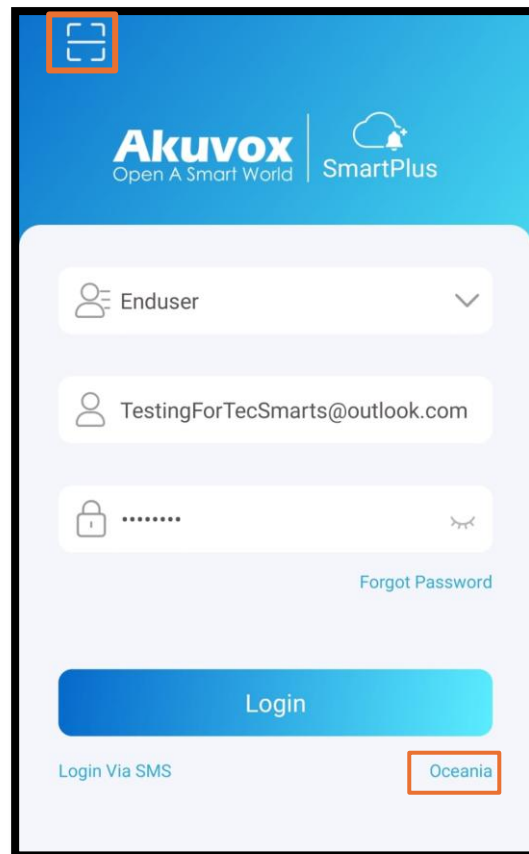
Akuvox SmartPlus Guide

Signing into the App



You should receive an email like this with login credentials for the app. Your username and password will always be sent your email along with a QR code. Make sure you check your junk mail if it doesn't reach your inbox as it can find its way there.

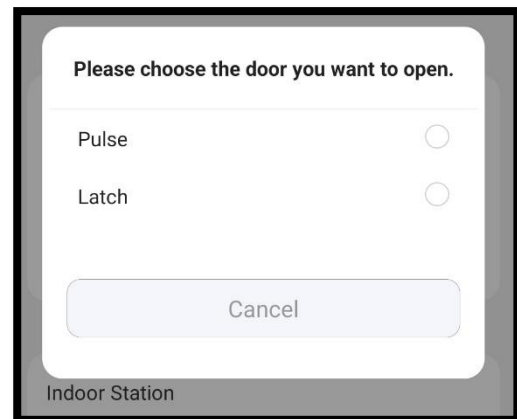
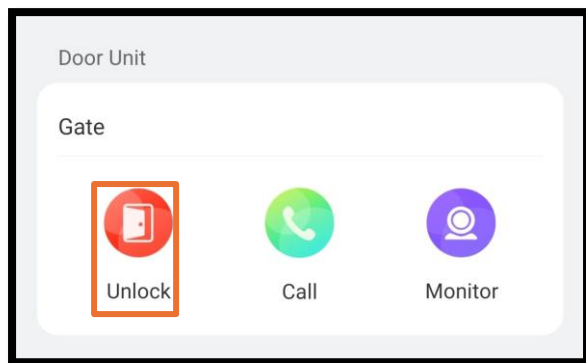
If you have no email at all, then contact your installer or property manager.



Sign into the app using your credentials or just scan the QR code to make it faster. The QR scanner is that square button with a line through it at the top left of the screen. Also make sure that the bottom right corner of the screen says “Oceania”. If not, tap it and a list of servers will show up. Tap “Oceania” and your login credentials should let you in.

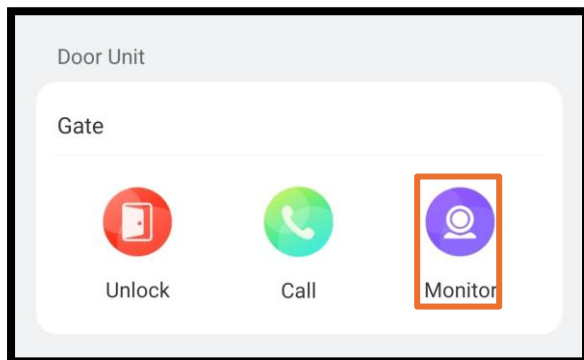
As soon as you sign in, you will be prompted to create a PIN. Make sure to enter a PIN you’ll remember. You can skip and add one later.

Unlock Doors



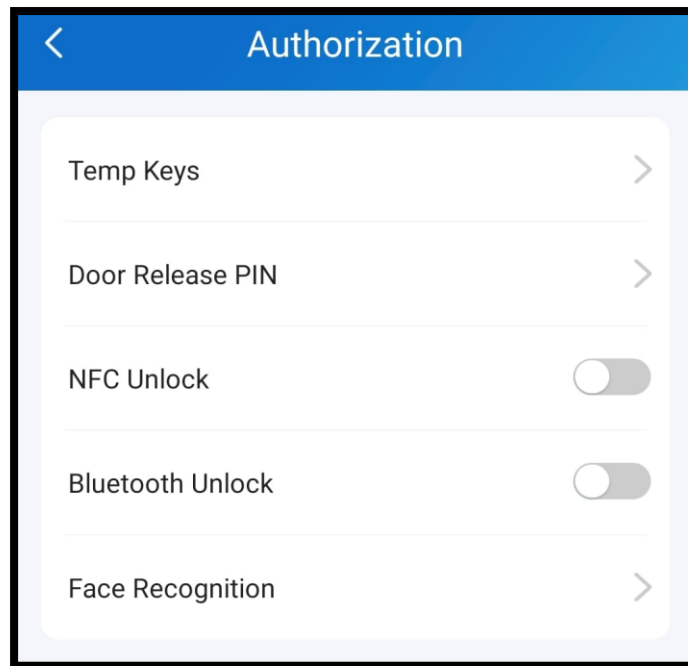
To unlock doors, you need to tap on the unlock button under the Device action. Some devices have different opening modes and relays, so they'll be an additional menu to ask what relay to open.

Monitor Intercom



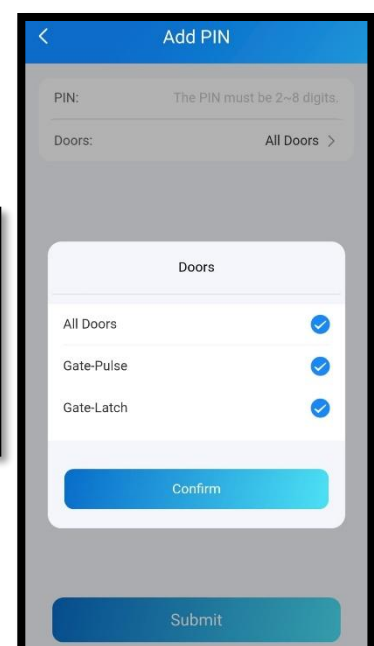
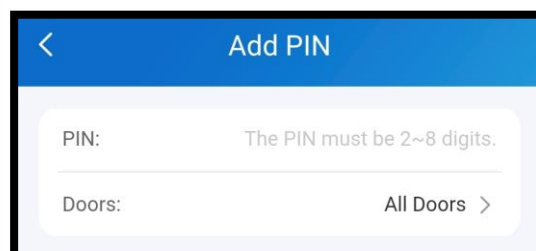
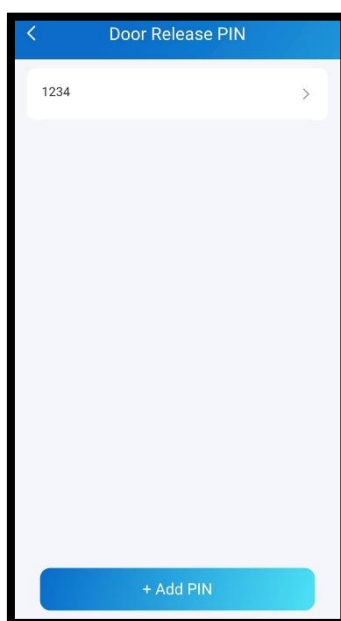
To see live footage from the camera, you can tap the purple button with a camera icon. This is if you want to see the live footage from the intercom, without having to make or receive a call.

Changing/Creating PIN numbers



1. Go to Me on the bottom right corner of the menu
2. Go to Authorization
3. Tap Door Release PIN.
4. Select the PIN you would like to change, or you can create a second PIN by tapping the + in the top right corner.

Creating PIN

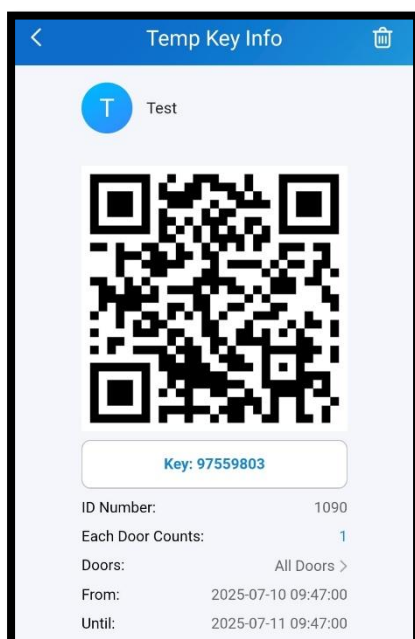
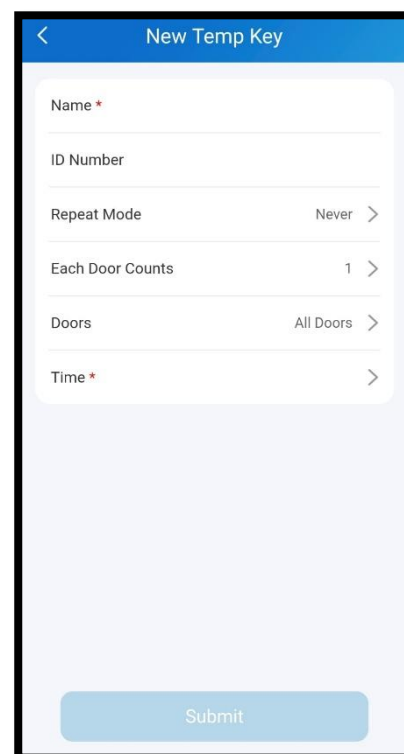
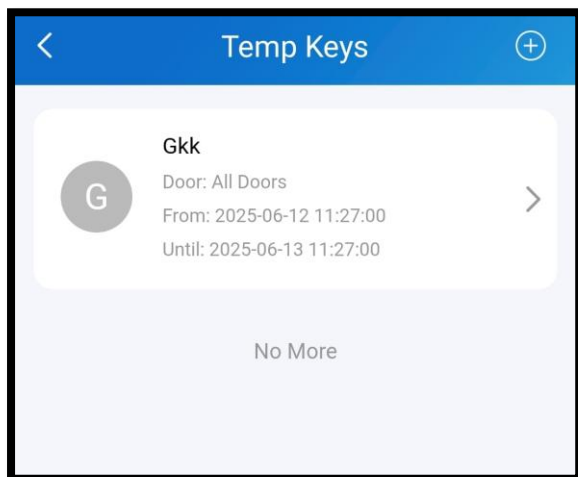


1. Tap the + sign
2. Enter the PIN
3. Tap “Doors” and select what doors you want the PIN to unlock
4. Tap Submit

Changing PIN

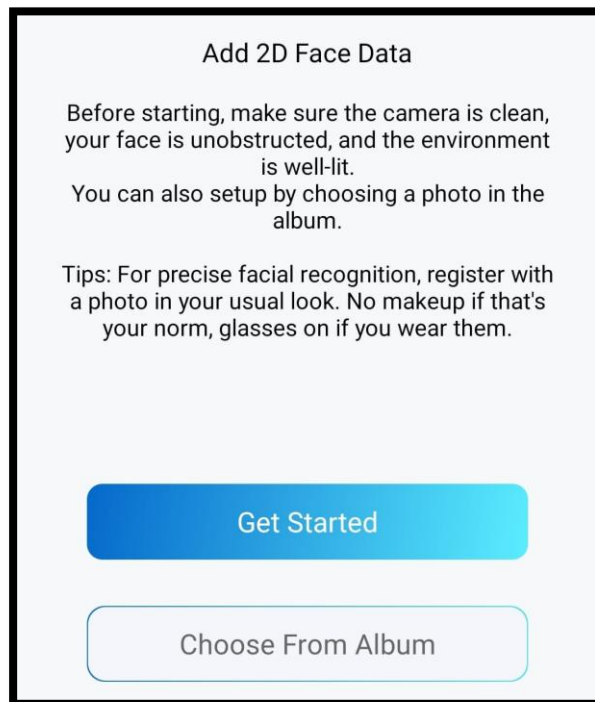
1. Tap the PIN you would like to change
2. Change the PIN to whatever works for you and select what door you want that PIN to work on.
3. Submit

Create Temp Code



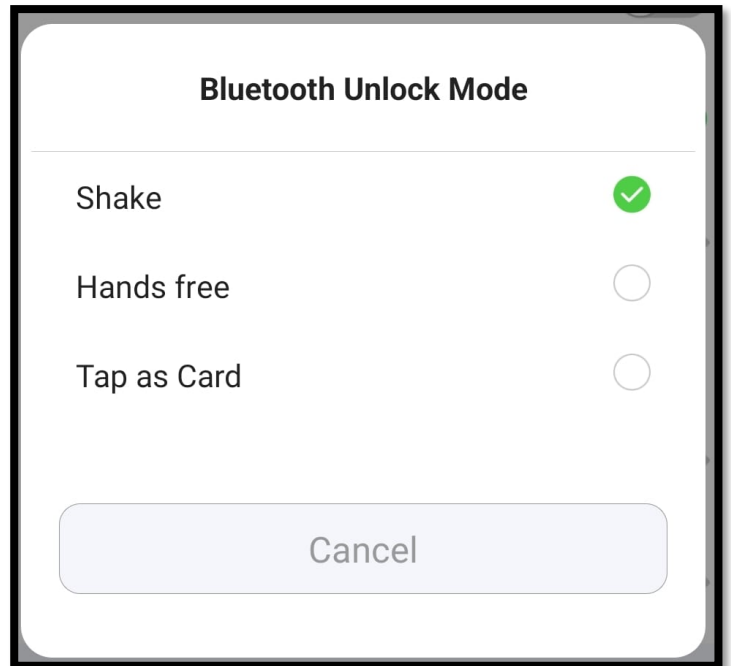
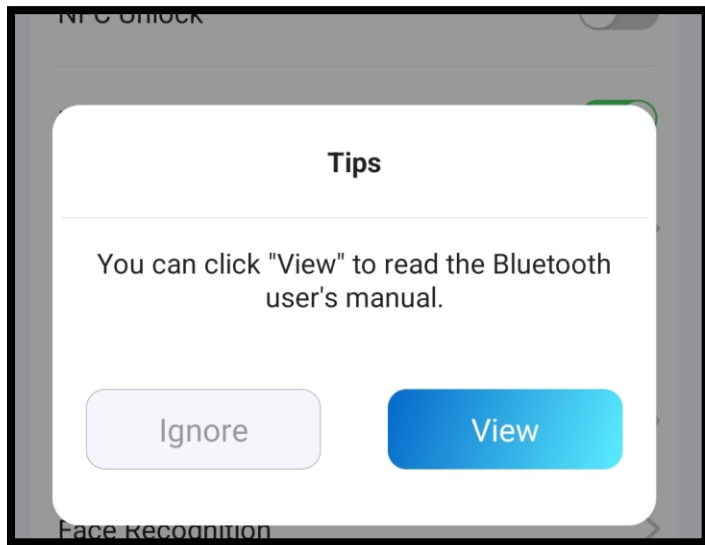
1. Go to Me
2. Go to Authorization
3. Tap Temp Keys
4. Tap the + sign
5. Set the details of your new temp key:
 - Name – Name of the Key
 - ID Number – ID of the Key
 - Repeat – Never Repeat, Repeat Daily, Repeat Weekly?
 - Each Door Counts – How many times can this Temporary Key work on a door.
 - Doors – Select which doors you want this key to work on.
 - Time – Select the timeframe in which this Temp Key is valid
 - Start/End \Date – What days is this Key Valid?
 - Start/End Time – What time frame is this key valid in between?
6. Submit

Setting Face ID



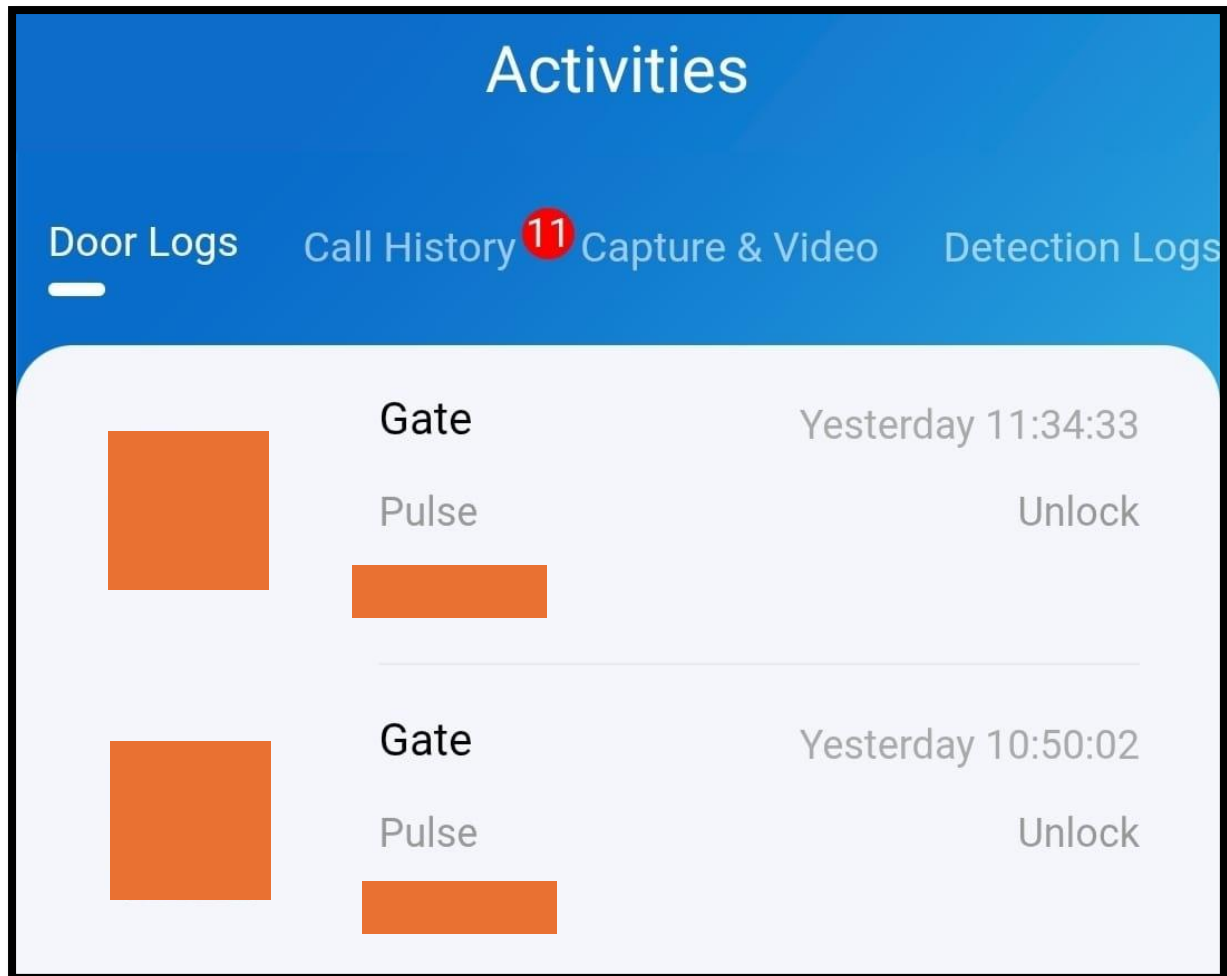
1. Go to Me on the bottom right corner of the menu
2. Go to Authorization
3. Tap Face Recognition
4. It will then instruct you to scan your face. You can either scan your face using your camera or an already taken photo (Recommended that you just use your camera). Follow the instructions to upload the face data to your profile.
5. Give the intercom some time to pull the face data from your app and test it out.

Setting up Bluetooth Unlock methods



1. Go to Me on the bottom right corner of the menu
2. Tap Authorization
3. Tap Bluetooth Unlock to enable it
4. You will get a pop up that will ask if you want to view their small guide to how to use the unlock. Recommend having a look.
5. Once you're done looking or if you hit ignore

Checking Logs



- Go to activities at the bottom centre of the app.
- You will be taken to the door logs.
- If you swipe left, you will also be shown the Call History as well.
- Basically, any sort of event can be checked here.